

Republic of the Philippines

Department of Education

REGION IV- A CALABARZON
CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

01 December 2025

DIVISION MEMORANDUM No. **854** s. 2025

ADVISORY ON THE USE OF NATIONAL 911 EMERGENCY HOTLINE

To: Assistant Schools Division Superintendent
Chief Education Supervisors
Heads, Public Elementary and Secondary Schools
Heads, Unit/Section
All Others Concerned

- 1. In reference to DepEd Memorandum OM-OUOPS-2025 and pursuant to Executive Order No. 56, this Office hereby disseminates **Regional Memorandum** No. 852, s. 2025 dated November 20, 2025, titled **Advisory on the Use of National 911 Emergency Hotline.** This is to inform and disseminate the institutionalization of nationwide emergency hotline "911".
- 2. The 911 system serves as the government's centralized emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system ensures coordinated and timely response by relevant national agencies through a single platform.
- 3. Schools are highly encouraged to use the 911 hotline to ensure that emergencies are reported without delay.

4. Immediate dissemination and strict compliance of this Memorandum is hereby desired.

CELEDONIO B. BALDERAS JR. Schools Division Superintendent

Encl.: As stated

Reference: Regional Memorandum No. 852, s. 2025

To be indicated in the <u>Perpetual Index</u> under the following subjects:

EMERGENCY HOTLINE

OSDS Admin Unit –advisory on the use of ational 911 emergency hotline ADMJ3NHC-00554/ December 1, 2025

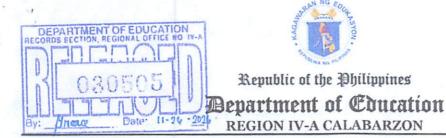






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20 November 2025

Regional Memorandum

No. 852 s. 2025

ADVISORY ON THE USE OF NATIONAL 911 EMERGENCY HOTLINE

To Schools Division Superintendents

- 1. In reference to DepEd Memorandum OM-OUOPS-2025¹ and pursuant to Executive Order No. 56² dated May 18, 2025, this Office, through the Education Support Services Division, disseminates an advisory on institutionalization of nationwide emergency hotline "911".
- 2. The 911 system serves as the government's centralized emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system ensures coordinated and timely response by relevant national agencies through a single platform.
- In this regard, all Schools Division Offices are hereby directed to disseminate this information to all schools to ensure that emergencies are reported without delay.
- 4. Immediate dissemination and strict compliance with this Memorandum are required.

ATTY. ALBERTO T. ESCOBARTE, CESO II

03/ROETMJ

Advisory on the use of the national 911 emergency hotline

² Institutionalizing the emergency 911 Hotline as the nationwide emergency answering point, replacing patrol 117, and for other purposes



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Department of Education

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2025-

TO

ALL REGIONAL DIRECTORS

ALL SCHOOLS DIVISION SUPERINTENDENTS

ALL SCHOOL HEADS

ALL OTHERS CONCERNED

FROM



MALCOLM S. GARMA

Undersecretary for Governance and Operations



JOCELYN DR ANDAYA

Regional Director, NCR concurrent Officer-in-Charge,

Office of the Assistant Secretary for Governance and Operations

SUBJECT

ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY

HOTLINE

DATE

September 30, 2025

Pursuant to Executive Order No. 56, dated May 25, 2018, the number "911" is institutionalized as the Nationwide Emergency Hotline Number.

The 911 system serves as the government's central emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system also integrates national agencies and local units into one coordinated platform for a more efficient response.

In this regard, all DepEd offices and stakeholders are highly encouraged to use the 911 hotline to report emergencies.

For wide dissemination.





